


PROVIDENCE PARENTS/STUDENTS.....

DO YOU NEED HELP LOGGING IN?




Student Cannot Login to CHROMEBOOK

(Also Google School Email, Drive, Docs, etc. (all things Google))



Login: STUDENTID#@student.cms.k12.nc.us
Original Password = Birthdate: YYYYMMDD
(Unless Changed by Student)

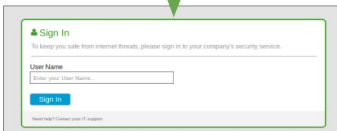
Google Password

- Teachers have the ability to reset student passwords using the Google Reset Extension that is installed on all teacher Google accounts.
- Students should contact their teachers or the school's technology contact to request a password reset.

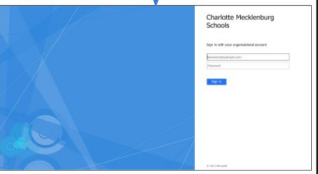
ZSCALER Login

CMS Students!

**1. When you see...
Green Border!**




Blue Box!



2. Use...
studentId@cms.k12.nc.us
(No Student in Email Address)

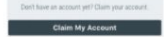
studentId@cms.k12.nc.us
yyyymmdd (birthday)



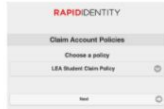
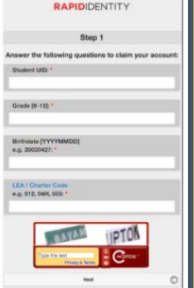
Student's new to CMS must claim their NCEdCloud account in order to create a login correctly.

Students new to CMS must **CLAIM** their NCEdCloud account:

- Go to the correct website - my.ncedcloud.org
- Click **"Claim My Account"** button



- Click on the drop down button to select LEA Student Claim Policy
- Click Next

- The LEA Charter Code is **600**.
- Students must complete at least 5 of the security questions to continue.
- If they are having issues claiming their account, try to follow the directions for changing their password. They may already be in the system.

Student Cannot Login to NCEDCLOUD

(Gives students access to Canvas, PowerStudent, etc.)



If you are new to CMS you will start here:

<https://canvas.cmslearns.org/>

Click on the **Student** button and choose **How do I claim my account?**

NCEdCloud Password Issues

- Option #1: Go to my.ncedcloud.org & click the **Password Reset** link.
- Option #2: Email one of student's teachers as they are the only ones at the school that can reset a student's password.
- **There is not a school based Canvas Admin that can reset anyone's password.**

Multiple Ways to Login to Canvas



If your internet is having difficulties logging into to Canvas, please try one of these 3 methods as an alternative outlined in the attached document. Click the document to open the link:



PARENT AS OBSERVER IN CANVAS

(Instructions for Pairing Codes for Parents wanting to view Canvas courses)

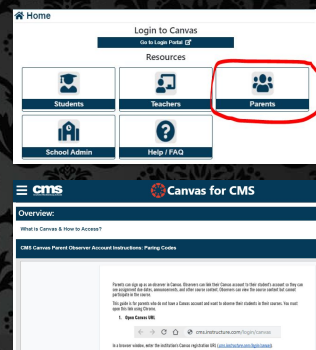


Parents: Please go to this site to receive directions on how to become a "Course Observer" in your student's Canvas courses:

<https://canvas.cmslearns.org/>

Click on the **Parents** button and choose the **OVERVIEW** Category.

Then select **CMS Canvas Parent Observer Account Instructions: Pairing Codes** to view the directions provided by CMS.



PHS BELL SCHEDULE - 2020-2021

BLOCK	TIME
1 st Block	8:00AM – 9:15PM
2 nd Block & Social Emotional Learning (SEL)	9:25AM – 10:10AM (SEL) 10:20AM – 11:35AM (2 nd Block)
LUNCH BREAK FOR ALL	11:35AM - 12:05PM
3 rd Block	12:05PM – 1:20PM
4 th Block	1:30PM – 2:45PM
Virtual Tutoring Hours (See Announcements section above for more information.)	3:00PM – 4:00PM

If you are still experiencing difficulties or issues (locked Chromebook, broken keyboard, camera or sound port not working, cracked screen, etc.) please send an email to the Technology Facilitator for Providence High School.

You can also bring it to school on the additional pick-up date for an exchange.

Conni Mulligan
conni1.mulligan@cms.k12.nc.us

